



### Senior ICT Technician

<b>Qualifications</b>		
GCSE maths and English A*- C or equivalent	E	Application form
NVQ/HND or equivalent in computing/ICT discipline	E	Application form
Microsoft Certified IT Professional (MCITP)	D	Application form
Cisco Certified Network Professional (CCNP)	D	Application form
<b>Experience of</b>		
Working in a busy ICT environment	E	Application form/interview
Background in ICT	E	Application form/interview
The ability to effectively prioritise and execute tasks in a high-pressure environment	E	Application form
Liaising with internet service providers, other suppliers or contractors in relation to routine matters and fixing simple faults	E	Application form/references
Installing, testing and maintaining hardware and software for networks and stand-alone use	E	Application form/references
Working in a team	E	Application form/interview
Experience of negotiating with and managing third parties	D	Application form/interview
<b>Professional Skills, Knowledge and Understanding of</b>		
Exceptional communication skills are essential in order to explain complex ICT concepts to non-technical colleagues	E	Application form/Interview
Ability to work accurately and to deadlines	E	Application form/Interview
Knowledge of Microsoft Technologies: Active Directory/Windows Server Update Services/ Windows Deployment Services/System Centre Configuration Manager	E	Application form/Interview
Good LAN/WAN/WiFi knowledge and experience of TCP/IP protocols	E	Application form/Interview
Working knowledge of major networking components, network operating systems and basic computer hardware components	E	Application form/Interview
Good knowledge of the procedures used in the installation, modification, maintenance and repair of IT hardware and software	E	Application form/Interview
Working knowledge of the following operating systems: Windows 8/10/11 and Windows 2016/2019 Server with Active Directory	E	Application form/Interview
Previous experience of working in an educational environment	D	Application form/Interview
Knowledge of Serco Facility CMIS and ePortal	D	Application form/Interview
Knowledge of Hypervisors including: VMWare and Hyper-V components	D	Application form/Interview
Experience with DNS, DHCP	D	Application form/Interview
Working knowledge of VEEAM, Linux, Mac OS and Moodle VLE	D	Application form/Interview



Experience of web design, PhP Programming including software and network integrity and security	D	Application form/Interview
<b>Professional Attributes</b>		
A commitment to the safeguarding and welfare of young people	E	Application form/Interview
Great time management and the ability to organise jobs by priority	E	Application form/Interview
The ability to solve problems and make decisions remaining calm under pressure or during unexpected circumstances	E	Application form
The ability to manage other staff	E	Application form/Interview
A commitment to the school's equal opportunities, Health and Safety and all other relevant policies	E	Application form/Interview

E = Essential

D = Desirable